

THE CONFLICT MANAGEMENT TOOLBOX

PART 2

Conflict within housing co-ops can be multifaceted, stemming from differences in opinions, lifestyle choices, member responsibilities and disagreements related to leadership approaches and expectations of management. These conflicts can often create a challenging environment that, if left unaddressed, may disrupt the harmonious functioning of the cooperative community. In Part 2 of this series, we will delve deep into the intricate dynamics of member-to-member and member-to-board conflict within your co-ops. We will explore not only the sources and manifestations of these conflicts but also the critical roles and responsibilities of the various stakeholders involved, including the Board of Directors, management staff and the members themselves.

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